Dear Fellow Patient

The Elms Medical Practice has had a Patient Participation Group [PPG] for many years.

The role of the PPG is to be a critical friend to the practice, advising on the patient perspective and providing insight to the quality of its services. This means getting feedback from patients and where the practice agrees acting on suggestions for improvement. This will also help the practice engage with underrepresented and hard to reach groups.

Members are patients from all demographics of the current patient list who give their time voluntary.

In order to obtain a wider range of views and suggestions and to be representative of the local community we are inviting all ages, nationalities, genders, abilities and religions to join the PPG.

We meet every two months at the practice usually on a Wednesday from 10:00 am to 11:30 am. Patients, GPs, practice staff, guest speakers and other allied health professionals are present. We have an agenda with various topics for discussion, the meetings are informal and refreshments are provided.

If you work or for other reasons are not able to attend meetings then communication can be shared by email, all your comments and experiences of the practice are valued. If you would like more information about the PPG I would be happy to meet with you.

If you are interested and want to get involved please contact with the surgery on 0151 727 5555 and a member of staff will return your call

Thank you

Jackie Sudworth on behalf of the Elms PPG

***Have a voice in your practice, become a member of and be part of your PPG. The Aim is to be representative of the local community, age, gender, disability, ethnic minority, language and culture.***

***Come*** ***and join us and make a difference.***