

# Carers Centre

Local Solutions Carers Centre is committed to providing information and advice for carers, and tackling important issues identified by them.

The Emergency Carers Card scheme has been created in response to issues already raised by carers. This service is delivered in partnership with Local Solutions Homecare.



# Contact us

For details of other schemes, general information, or if you just want to speak to someone, please don't hesitate to contact us:



**0151 705 2307**



**@LocalSolutions**



**@livcarerscentre**

**Liverpool Carers Centre  
Local Solutions  
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**Liverpool  
Carers  
Emergency  
Card**

**CARERS EMERGENCY CARD**

**SOMEONE DEPENDS ON ME**



## Emergency Card Scheme

What is the Carers Emergency Card Scheme?

The card is the same size as a credit card. It is free to any carer who lives in Liverpool. There is No personal information on the card just a reference number and the emergency telephone numbers. You can obtain an application form from Liverpool Carers Centre.

## What action will be taken?

You must determine what you want to happen in the event of an emergency. You will be able to provide the names and contact numbers of two people to be contacted in the event of an emergency. (You must get their permission to register their details on our system.)

If in the event they cannot be contacted in an emergency then we will proceed to make a referral to Careline (Social Services), provided you have agreed to this action being taken and you have stipulated on your application form what specific illness or disability the cared for person has and what their support needs are. Every effort will be made to contact both emergency contacts or make a referral to Careline, however, where this isn't possible emergency services will be informed. As the card holder you are responsible for informing Local Solutions of any changes to the information you provided when the service was set up. All of this will be explained to you when you register.

## How does the card work?

As the carer you will be given a card with your personal identification number and the emergency telephone numbers for Local Solutions. You should keep this card with you at all times so that in the event of an emergency, a call can be made to Local Solutions to alert them of the situation. The identification number on the card will instantly identify the carer, so calls can be made to the nominated emergency contacts you have provided; we will request that they take over the caring role in the short term.

## What are the benefits?

As a carer with lots of responsibilities this is one practical way you can ease the worry should you have an accident away from the person you care for. The card offers 24/7 support and the knowledge that your nominated contacts will be informed of an emergency and should they be unavailable a referral made to Careline.

